**1. Right to Respectful and Dignified Care:**

* Patients have the right to be treated with respect, courtesy, and dignity by all healthcare providers and staff.

**2. Right to Informed Consent:**

* Patients have the right to be fully informed about their medical condition, proposed treatments, potential risks, and alternatives, and to provide informed consent before any procedure or intervention.

**3. Right to Privacy and Confidentiality:**

* Patients have the right to expect that their medical information will be kept confidential and disclosed only in accordance with applicable laws and regulations.

**4. Right to Timely Access to Care:**

* Patients have the right to timely access to appropriate medical care, including emergency services.

**5. Right to Quality Care:**

* Patients have the right to receive high-quality medical care that meets established standards and best practices.

**6. Right to Participate in Treatment Decisions:**

* Patients have the right to actively participate in decisions about their medical care, including the development of a treatment plan.

**7. Right to Refuse Treatment:**

* Patients have the right to refuse treatment, and healthcare providers must respect and honor their decisions, explaining any potential consequences.

**8. Right to Voice Concerns and Complaints:**

* Patients have the right to voice concerns and complaints about their care without fear of reprisal, and to have those concerns addressed in a fair and timely manner.

**9. Right to Access Medical Records:**

* Patients have the right to access their

own medical records in accordance with applicable laws and regulations.

**10. Right to Non-Discrimination:** - Patients have the right to receive medical care without discrimination based on race, ethnicity, gender, age, religion, disability, or any other protected characteristic.

**11. Right to Continuity of Care:** - Patients have the right to continuity of care and to be informed about any changes in their healthcare providers or treatment plans.

**12. Right to Pain Management:** - Patients have the right to appropriate assessment and management of pain.

**13. Right to Culturally Competent Care:** - Patients have the right to receive culturally competent and sensitive healthcare that respects their cultural background and beliefs.

**14. Right to End-of-Life Decisions:** - Patients have the right to make decisions about end-of-life care, including the right to advance directives and the designation of a healthcare proxy.

**15. Right to Access Information:** - Patients have the right to access understandable and relevant information about their medical condition, treatment options, and prognosis.

**16. Right to Safety:** - Patients have the right to receive healthcare services in a safe and secure environment, and to be informed about potential risks associated with their care.