Date:

To

[The Recipients]  
[Hospital Name]

It is being notified that ABC Hospital enforces the policy of ‘’zero tolerance’’ according to which, the aggressive behavior of patients towards healthcare providers will not be tolerated at any cost. It is a great honor for ABC Hospital to have all the patients who have trusted the hospital and its services. 90% of the patients behave well and respect the doctors. However, for the past few months, we have been receiving plenty of complaints regarding the abusive behavior of patients towards their general practitioners.

We would like to inform you that the hospital will not accept this kind of behavior of the patient. Everyone is entitled to give feedback and reviews regarding the medical services the hospital provides. However, no one is allowed to take the law in hands and express their opinion by being rude and offensive.

The examples of behavior that will not be accepted include:

1. Physical violence on the doctor
2. Abusing doctor with foul language
3. Sexually abusing a male or female staff member
4. Shouting or beating any GP
5. Going racist towards any general practitioner

Regards,

[Your Name]  
[Designation]  
[Healthcare services name]

Signatures